

No.F - 12016/1/2021 -Estt. NG  
Government of India  
Ministry of Commerce and Industry  
Department for Promotion of Industry and Internal Trade

Udyog Bhawan, New Delhi  
Dated: 4<sup>th</sup> January, 2022

To  
All Industry & Trade Associations.

**Subject: Preventive measures to contain the spread of COVID-19 - Setting up of a Control Room for Internal Trade and e-Commerce related issues – Reg.**

Sir/Madam,

I am directed to inform that due to the surge in the COVID cases across the country, DPIIT has taken cognizance of the steps taken by various State Governments/UTs to control the spread of COVID cases. Therefore, as a measure of precaution and for supporting our business ecosystem, DPIIT will monitor the status and issues arising (if any) during transportation and delivery of goods and essential commodities due to the restrictions (if any) imposed by various State Governments/UTs.

2. In the event of any manufacturing, transportation, distribution, wholesale or e-commerce companies facing difficulties in transportation and distribution of goods or mobilization of resources, the same may be informed to this Department at the following telephone number/email:-

Telephone: + 91 11 23063554, 23060625

Email: dpiit-controlroom@gov.in

3. The above telephone numbers will remain functional from **9 AM to 9 PM w.e.f. 05.01.2022**. The issues reported by various stakeholders through this control room shall be taken up with the concerned State/UT Governments. The stakeholders are, therefore, requested to report the issues affecting the above stated services to the control room.

Yours faithfully

  
(Shambhu Datt Sati)

Under Secretary to the Govt. of India

Copy to:

1. O/o CIM.
2. O/o MOS(C&I).
3. O/o Secretary, DPIIT.
4. O/o Secretary, Department of Commerce.
5. O/o Secretary, Department of Consumer Affairs.
6. O/o Secretary, Ministry of Home Affairs.
7. Chief Secretaries of All States/Union Territories.
8. All SSs / ASs / JSs in DPIIT / Sr.EA.